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ORDERING INFORMATION

To place an order:

Please contact customer service at 1-888-468-4832 or fax your order to 1-888-468-4834. You can also e-mail customer service at cs@invitingco.com.

Opening Order: \$250*

Re-orders: \$90.00

3 Box minimum on boxes of 20

6 box minimum on boxes of 10

An under minimum charge will be applied if minimums are not met.

Samples: Sample Packet - Please call for pricing and details. Only available after opening order of \$250.

To receive sample updates: Please call for pricing and availability.

Opening an Account:

Inviting Company primarily opens accounts for retail store fronts. We require a copy of state resale tax certificate and a completed new account application (attached). *Web sites and non-storefront businesses including home businesses are approved on a case-by-case basis and require a \$500 opening order minimum. There is a four design minimum with any opening order. Boxed or bulk minimum quantities are required or under minimum charges will be incurred. Orders under the minimums are subject to a service charge.

Payment:

COD or Credit Card is required on all opening orders. COD or credit card terms are required of all customers until a \$5000 annual minimum is reached at which point you may apply for N/30 terms. We consider credit references provided, in addition to a national credit reporting agency when reviewing an account for terms. Please allow four to six weeks for a credit check. All accounts past due will be placed on a C.O.D. or prepayment basis only. Delinquent accounts will be liable for late charges and all collection fees incurred. All questions regarding accounts receivable can be answered by Yvonne at 1-888-468-4832. Net 30 terms are available only for accounts with a \$5000 annual volume. All accounts under \$5000 will be COD, prepay or credit card terms only.

Inactivity: Any account that is inactive for 6 months may be required to prepay the next order with a credit card or resubmit credit information to reevaluate for terms.

Shipping:

All shipments are FOB North Little Rock AR. Freight charges and a minimal handling charge are billed to the customer with delivery of the merchandise. All claims for defective merchandise must be made to Customer Service within 10 days of receipt of goods. Prices are subject to change without notice. All sales are final: no returns, no refunds. Any returns for defective product or special circumstances must contain Inviting Company-issued letter of return authorization. Contact Inviting Company for return authorization, or your return will be refused at the shipping dock if an Inviting Company issued return authorization number is not on your shipment. A 20% restocking fee or 50% seasonal restocking fee may be applied to any returned orders. Any merchandise credit must be used within 90 days of the date of issue or it will become invalid. Any COD order that is refused without IC authorization will incur a \$50.00 COD refusal fee.

Order Cancellation: Production begins on orders as much as 5 business days prior to ship date. Any order cancelled after production begins is subject to a restocking fee.

Web Site: There is a \$2,500 annual minimum to be listed in the store locator area of the Inviting Company web site.

VIC Collection: is a series of products exclusively available to our VIC customers. Inviting Company's VIC program provides benefits and special privileges for customers meeting minimum annual volume requirements. For more information about this fantastic program please contact us!

We look forward to doing business with you!